


Your monthly report from Your Socorro Electric Cooperative, Inc.

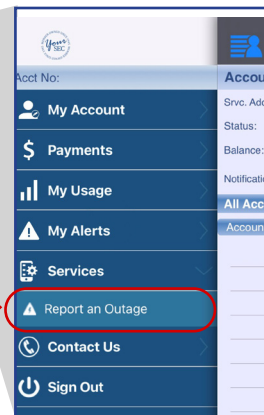
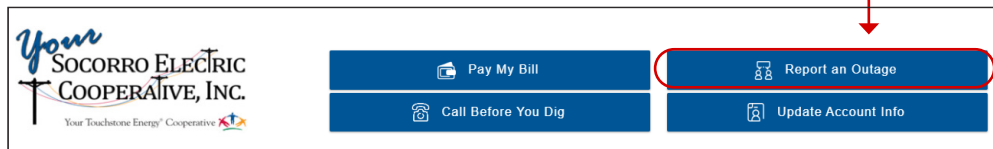
Monsoon Season is officially here...rain & the occasional outage.

As we all know, monsoon season can bring many issues including leaky roofs, washed out roads, and occasional power outages, etc. We strive to keep your power on and working at all times! As we get through this season together we want to be sure you have all of the information needed to properly report an outage!

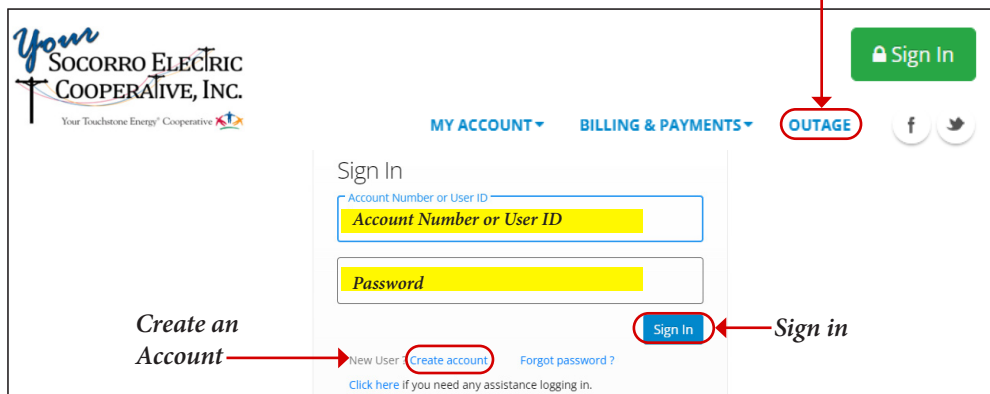
If an outage occurs Monday through Friday from 8am-5pm please call our office at 575-835-0560 or toll free at 1-800-351-7575. If it is after hours, you can reach our answering service at 1-855-881-8159.

If you have the **SEC app**, which is downloadable from Google Play and the Apple Store, you can click on the menu drop down  from the top left of your screen and click on **Services** then on **Report an Outage**.

Additionally, you can report an outage through our website;
<https://www.socorroelectric.com/>



Once you click on **Report an Outage** it will take you to our **Payment Portal** where you have to click **Outage** again which will prompt you to **sign-in** to your account or to **create an account**.



Update your Alerts here:

<https://www.socorroelectric.com/update-account-info>

You can set Alerts & Reminders from SEC to be delivered via text message, email or by push notifications for the following items:

- Due Date Reminder
- Past Due Reminder
- Account Profile Change
- Returned Check Alert
- Payment Confirmation
- Arrangement Installment Due
- Outage Alerts

Spotlight on TEAM SEC - Meet Your Trustee and Neighbor

We would like to reintroduce you to a familiar face for the Members in District 4. Dave Wade has been a proud and active member of the Socorro Electric Cooperative for more than **60 years of its 77-year history**. In 1988, Dave was approached by many members of his district to run for a trustee position with SEC which he decided to do so as he felt he could be of service to his district and the cooperative as a whole. Dave has been one of your Trustees for more than thirty years, serving from January 1989 through April 2019. He was reelected in April 2022 and is happy to be back and feels as if he never left the position.

Dave feels that his service as a Trustee is how he can best give back to the community that he loves and to the State of New Mexico. Through thick and thin, Dave has continued to take his Trustee position seriously and does his best to make decisions on behalf of the cooperative with the members/consumers in mind. Dave

has always committed 100% to support the mission of SEC. Dave is glad to be back as one of your trustees/team member's and looks forward to many more years of service for you.



Dave Wade
Trustee - District 4

*Socorro Electric Cooperative
would personally like to
recognize & thank Dave for his
lifelong service & dedication!*

CONTACT US

WEBSITE

www.socorroelectric.com

PHONE

800-351-7575 or 575-835-0560

PAYING YOUR BILL

You can make your payment over the phone by check or major credit card, 24 hrs. a day, 7 days a week with our IVR phone system at no charge.

OFFICE HOURS

Monday through Friday
8:00 a.m. to 4:30 p.m.

REPORTING AN OUTAGE

Before reporting a power outage, please check the circuit breakers in your house first. If you still do not have power after checking your breakers, please call **(575) 835-0560, (800) 351-7575 or 855-881-8159**.

If you get a busy signal, it is an indication that someone else is experiencing an outage as well; however please continue to call, this will help us pinpoint the problem.

MEMBER SERVICE/BILLING

Marilyn Madrid - Member Service Supervisor
575-835-0560, Ext 1504

ACCOUNTING

Jimmy Capps, Chief Financial Officer
575-835-0560, Ext 1503

LINE EXTENSIONS

575-835-0560

MARKETING & PUBLIC AFFAIRS

Ellena Tapia - Director of Communications
& Public Affairs - 575-838-9737
etapia@socorroelectric.com

July 29, 2022 Board Report - the Board

- received departmental reports from Staff and recommendations from Board Committees.
- set the next meeting for August 24, 2022 at 2p.m. at 310 Abeyta Avenue in Socorro

Join us at these upcoming Events

Catron County Fair

- Wednesday, August 24 -Saturday, August 27, 2022
 - SEC will have a booth Aug. 26-27, 2022

Socorro County Fair

- Wednesday, August 31, 2022 - Sunday, 4, 2022
 - SEC will have a booth Sept. 1-3, 2022
 - Parade - Saturday 3, 2022 @ 10a.m.

40th Anniversary Pie Town Festival

- Saturday, September 10, 2022



**SEC would like to
Thank Our
Linemen**
*for your continuous
hard work and
dedication through
monsoon season!*
We appreciate you!