

An SEC lineman is shown here trimming trees that are close to power and telephone lines.

# At Socorro Electric, we love trees, but our power lines do not!

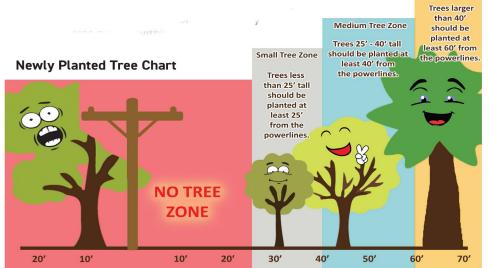
### Call 575-835-0560 and we will clear or trim your trees from around your electric lines.

To keep safe, reliable power flowing to your home or business, SEC follows a written vegetation management plan as required by the Rural Utilities Service. During 2021 we removed more than 450 trees and trimmed another 300, following the guidelines of this plan.

When trees are planted near, or under power lines, a safety hazard is created. This hazard can not only affect our crews working around them, but also our Members who live near those trees. As trees grow, they may make contact with the overhead power lines; the trees become conductive and can shock children or adults playing in or around the tree. These trees can also cause major power outages or those annoying "blinks" in the power to your home or business.

SEC crews perform routine trimming and clearing activities to maintain clear rights-of-way. When a tree grows into, or is planted within, the right-of-way, SEC must trim or remove the tree to reduce hazards. This means we have to cut beautiful trees, and this breaks our hearts!

Our Members can help us keep the lights on and manage the trees we all love. First, you can help us by not planting trees within the right-of-way or by following a "NO TREE ZONE" for newly planted trees as shown below. Then you can help us by allowing our crews access to trees in the right-of-way for trimming or clearing activities. Next, let us cut or trim your trees from around



Large Tree Zone your power lines!

Our crews are trained to perform these activities safely so give us a call and we will gladly schedule a time to come and clear or trim your trees so you and your neighbors can enjoy safe, reliable power.



### Spotlight on TEAM SEC - Meet Your Trustees, Your Neighbor

We would like to introduce our new Trustee for District 1 - Ward McCartney. Ward and his wife, Ann, have lived in the Tierra Grande subdivision, located in the northeastern corner of SEC's service area near Belen, since 2006.

Ward has a geology degree from Colorado College and was a partner in a construction firm in Whitefish, Montana. The company specialized in building energy efficient homes complying with "Super Good Cents" standards which reduced the annual heating bills up to 50% for the homeowners.

Ward said he ran for the Board because he would like to see SEC obtain more of the power we provide to our Members from locally produced solar energy, while still maintaining the reliability of service that SEC has provided over the years. He feels this will mean local jobs, local taxes, and local control.

He encourages Members to contact him with any concerns, suggestions, or ideas as to how SEC can operate your cooperative to better serve your needs. His email address is: wmccartney.district1@socorroelectric.com.



Ward McCartney Trustee - District 1

### CONTACT US

WEBSITE www.socorroelectric.com

PHONE 800-351-7575 or 575-835-0560

**PAYING YOUR BILL** 

You can make your payment over the phone by check or major credit card, 24 hrs. a day, 7 days a week with our IVR phone system at no charge.

> **OFFICE HOURS** Monday through Friday 8:00 a.m. to 4:30 p.m.

#### **REPORTING AN OUTAGE**

Before reporting a power outage, please check the circuit breakers in your house first. If you still do not have power after checking your breakers, please call (575) 835-0560, (800) 351-7575 or 855-881-8159.

If you get a busy signal, it is an indication that someone else is experiencing an outage as well; however please continue to call, this will help us pinpoint the problem.

#### **MEMBER SERVICE/BILLING**

Marilyn Madrid - Member Service Supervisor 575-835-0560, Ext 1504

#### ACCOUNTING

Jimmy Capps, Chief Financial Officer 575-835-0560, Ext 1503

LINE EXTENSIONS 575-835-0560

#### **MARKETING & PUBLIC AFFAIRS**

Jimmy Capps - Director of Communications & Public Affairs - 575-838-9724 jcapps@socorroelectric.com

### June 15, 2022 Board Report - the Board ....

- heard a presentation from Tri-State General Manager Mr. Duane Highley and Tri-State Board President - Mr. Tim Rabon.
- received Staff reports & Board committee recommendations.
- set the next Board Meeting for July 29, 2022 at 2:00 p.m.

## Reminder to use our Free Mobile-Friendly "App"

We would like to remind our Members of our mobile application for both Google's Android and Apple's iOS platforms. SEC members can utilize the App to conveniently manage their account from virtually anywhere in the world.

To download the free SEC App and start your new interactive experience with us, go to the Google Play Store for Android devices or to the App Store for Apple devices and search for "Socorro Electric



Cooperative".



#### The official SEC App is

titled "Socorro EC" and has our official mobile App logo as seen here to the left. Once the SEC App is downloaded and installed on your smartphone or mobile device, you will be able to access your account the same as if you accessed the SEC website on-line.

Note: you must have a SEC Customer Portal on-line account setup prior to using this App.

This can be accessed from our website at www.socorroelectric.com under "Pay Online".

With the app on your device, you have the ability to view your accounts, view your bills, make secure payments directly from your mobile device, view your payment history, modify or maintain your subscriptions for alerts and reminders, and contact us via email or phone.

All of the information on the App is shown in real-time so it is always accurate. This App is very secure as all critical information is encrypted in every transaction run through the App and no personal information is stored on your mobile device.