

Co-op CORNER

September 2025



Your monthly report from Your Socorro Electric Cooperative, Inc.

CEO 9-MONTH CHECK-IN

At Socorro Electric Cooperative, our mission is simple but powerful - **WE WANT TO SERVE YOU!** Every decision we make, whether in operations or finances, is guided by one goal: making sure our members can rely on their cooperative every single day.



Members of SEC Line Crew preparing to present recent Safety Demonstration.

*Pictured (L-R): Tony Lopez, Zach Ortega, Nikolas Landry,
Anthony Herschbach, JJ Apachito*

When you flip a light switch, plug in your electric vehicle, or turn on the heater during a cold winter night, you shouldn't have to worry about whether the power will be there. That's our responsibility—and it's a responsibility we take seriously.

Behind the scenes, our team works hard to maintain a safe, reliable, and strategically affordable system. This means planning ahead, making sound financial decisions, and investing in the infrastructure that supports your homes and businesses. It also means being thoughtful stewards of your cooperative's resources - balancing reliability, cost, and future needs.

A new program we have for promoting safety training around electric power lines is our new Safety Trailer (see above). The first training was to the First Responders in Socorro County and we are scheduled to provide this to area schools. If your group is interested in this training, please call Jimmy Capps at (575) 838-9724.

We are proud to be part of this community and to serve as your local, member-owned utility. Together, we are not only keeping the lights on today but also preparing for the energy needs of tomorrow.

On behalf of our employees and board of trustees, thank you for trusting us to power your lives. We will continue to honor that trust through safety, service, and commitment to you—our members.

Sincerely, Manny, Chief Executive Officer, (575) 835-8145



Spotlight on TEAM SEC - Meet our Board, Your Neighbor

Robert Alonzo was appointed to SEC's Board of Trustees for District 3 in April 2025 to replace Kenneth Bowden who resigned from the Board. Trustee Alonzo was seated on April 26, 2025 at the Board Meeting following the 2025 Annual Members Meeting.

Robert grew up in Gallup and after graduation from Gallup High School, he enlisted in the U.S. Air Force. Following his service in the USAF, he entered college in Albuquerque attending both UNM and TVI where he received certificates in accounting and Laser Optics.

His training in Laser Optics defined his career in electronics bringing he and his family to Socorro in 1984 where he worked for the Honeywell Corporation and eventually at White Sands Missile Range at the Deep Space Observatory.

Robert's friends and neighbors encouraged him to apply for the District 3 vacancy and he agreed to do in an effort to keep the "lights on" in the most affordable manner possible for friends and neighbors.

Including his hobbies of fishing and golf, Robert has spent 16 years officiating sports for Junior High and High School teams. Welcome to Team SEC Robert!



Robert Alonzo
District 3 Trustee

CONTACT US

WEBSITE

www.socorroelectric.com

PHONE

800-351-7575 or 575-835-0560

PAYING YOUR BILL

Check out the SEC App!



Android



Apple

NEW OFFICE HOURS

Monday through Thursday
7 a.m. to 4:30 p.m.

REPORTING AN OUTAGE

Before reporting a power outage, please check the circuit breakers in your house first. If you still do not have power after checking your breakers, please call

**575-835-0560, 800-351-7575 or
855-881-8159.**

If you get a busy signal, it is an indication that someone else is experiencing an outage as well; however please continue to call, this will help us pinpoint the problem.

MEMBER SERVICES

Marilyn Madrid - Member Service Supervisor
575-835-0560, Ext 1504

ACCOUNTING

Rauni Montoya, Chief Financial Officer
575-835-0560, Ext 2502

LINE EXTENSIONS

Eng Dept 575-835-0560, Ext 2501 or 2503

MARKETING & PUBLIC AFFAIRS

Jimmy Capps - Director of Communications & Public Affairs - 575-835-0560, Ext 1503
jcapps@socorroelectric.com

Winter Moratorium Protection

Protection from winter shut-off begins November 15, 2025.

To avoid potential disconnection of services, please contact the Human Services Department at 800-283-4465 or the appropriate tribal or pueblo entity for eligibility information for Low Income Heating Energy Assistance Program (LIHEAP).

Your service will not be disconnected from November 15, 2025, through March 15, 2026, if you meet the qualifications of LIHEAP and have no past due amounts or you remain current on any settlement or installment agreement for amounts due as of November 15, 2025.

Members of New Mexico tribes or pueblos who need help with translation or with other matters may contact the commission's consumer relations division at 888-427-5772, who will contact the appropriate tribal or pueblo official for assistance.

Protección de La Moratoria del Invierno

*La protección contra el cierre de invierno comienza
el 15 de Noviembre de 2025.*

Para evitar una posible desconexión de los servicios, comuníquese con El Departamento de Servicios Humanos al 800-283-4465 o la entidad tribal o pueblo apropiada para información de elegibilidad para el programa de asistencia de energía de calefacción de bajos ingresos (LIHEAP).

Su servicio no se desconectará del 15 de Noviembre de 2025 hasta el 15 de Marzo de 2026, si cumple con los requisitos de LIHEAP y no tiene montos vencidos o si se mantiene al día en cualquier acuerdo de liquidación o pago a plazos para el 15 de Noviembre de 2025.

Los miembros de las tribus o pueblos de Nuevo México que necesiten ayuda con la traducción o con otros asuntos pueden comunicarse con la división de relaciones del consumidor de la comisión al (888) 427-5772, que se pondrá en contacto con el funcionario tribal o del pueblo correspondiente para obtener ayuda.