

Co-op CORNER

October 2026

Your monthly report from Your Socorro Electric Cooperative, Inc.

NMPRC Issues Final Order in SEC's 2018 Rate Filing

Letter to our Members:

Socorro Electric Cooperative, Inc. (SEC) acknowledges that mistakes have been made, which have had negative effects on both the Cooperative and its members. The New Mexico Public Regulation Commission ("Commission") has established processes for reviewing proposed rate changes. SEC understands that once a rate proceeding has been concluded, it must comply with the Commission's ruling, even while pursuing an appeal of that decision. Unfortunately, that did not happen in the most recent rate case filed by SEC, resulting in some members being billed for amounts higher than they should have been, had the authorized rates been implemented promptly.

The Board of Trustees recognizes its duty as a Cooperative regulated by the Commission to adhere to its rulings. In line with this commitment, SEC has reached an agreement with the intervenors from the last rate case and the Commission to issue refunds in the form of bill credits, to all members who were overbilled during the 33-month period of non-compliance with the Commission's order regarding our rates.

The Board of Trustees and our CEO share a commitment to leading the Cooperative with honesty, transparency, and accountability. Together, we are focused on strengthening communication with our members, supporting our employees, and remaining actively involved in the communities we serve. Our CEO has embraced this direction and is committed to building trust, listening to our members, and ensuring the Cooperative continues moving forward, with our communities at the heart of the decisions we make.

We have already implemented several changes that enhance our transparency. There will be more opportunities for public involvement in SEC's decision-making process. We have established a Member Advisory Committee, consisting of several volunteers from our membership who are interested in engaging regularly with management and the board.

This Member Advisory Committee will have the opportunity to actively contribute input to management, and the Board of Trustees, especially during the evaluation of rate proposals before they are submitted to the Commission. Our staff will also be conducting town hall meetings throughout the service territory to present the information to any interested members. Additionally, SEC has already proposed several By-law changes that the members approved of in April at our Annual Meeting, that further increase the transparency of our business decisions and operations. Most importantly, SEC reaffirms its commitment to providing reliable service to our members at fair, just and reasonable rates.

If you have any concerns or issues with your service from the Cooperative, we urge you to contact our staff at 575-835-0560. You can also present your concerns in writing to the Cooperative at P.O. Box H, Socorro 87801 or via email to billing@socorroelectric.com and we will respond to these promptly.

Sincerely,
Leroy Anaya, Board Chairman



Calling All Area High School & Homeschooled Sophomores and Juniors! NRECA Youth Tour Deadline is Fast Approaching!

How would you like to spend one life-changing week in our nation's capital! Join young leaders from across the country as you spend a week in Washington DC. Here are some things you can expect during your time in DC:

- Develop life-long friendships and connections with delegates from across your state and across the country!
- Meet with your US Representatives and Senators. - Visit historic monuments and memorials.

- ***This is an essay contest (500 words minnum) that is judged anonymously.***
- ***Visit SEC's website at: <https://www.socorroelectric.com/youth> for applications.***
- **Deadline to Return Application into SEC's office is November 19, 2026.**
- **New Mexico Capitol Day (NMRECA Headquarters): Monday, June 15, 2027.**
- **NRECA Youth Tour (Gaylord, D.C.): June 15, 2027 - June 22, 2027.**
- **Return travel to New Mexico: June 22, 2027.**
- **Funding for the Youth Tour Program comes from the SEC Foundation**
- **Note: Dates are subject to change based on flight availability.**



CONTACT US

WEBSITE

www.socorroelectric.com

PHONE

800-351-7575 or 575-835-0560

PAYING YOUR BILL

Check out the SEC App!



Android



Apple

OFFICE HOURS

Monday through Thursday
7 a.m. to 4:30 p.m.

REPORTING AN OUTAGE

Before reporting a power outage, please check the circuit breakers in your house first. If you still do not have power after checking your breakers, please call

**575-835-0560, 800-351-7575 or
855-881-8159.**

If you get a busy signal, it is an indication that someone else is experiencing an outage as well; however please continue to call, this will help us pinpoint the problem.

MEMBER SERVICES

Marilyn Madrid - Member Service Supervisor
575-835-0560, Ext 1504

ACCOUNTING

Rauni Montoya, Interim CEO/CFO
575-835-0560, Ext 2502

LINE EXTENSIONS

Eng Dept 575-835-0560, Ext 2501 or 2503

MARKETING & PUBLIC AFFAIRS

Jimmy Capps - Director of Communications & Public Affairs - 575-835-0560, Ext 1503
jcapps@socorroelectric.com

Winter Moratorium Protection

Protection from winter shut-off begins November 15, 2026.

To avoid potential disconnection of services, please contact the Human Services Department at 800-283-4465 or the appropriate tribal or pueblo entity for eligibility information for Low Income Heating Energy Assistance Program (LIHEAP).

Your service will not be disconnected from November 15, 2026, through March 15, 2027, if you meet the qualifications of LIHEAP and have no past due amounts or you remain current on any settlement or installment agreement for amounts due as of November 15, 2026.

Members of New Mexico tribes or pueblos who need help with translation or with other matters may contact the commission's consumer relations division at 888-427-5772, who will contact the appropriate tribal or pueblo official for assistance.

Protección de La Moratoria del Invierno

*La protección contra el cierre de invierno comienza
el 15 de Noviembre de 2026.*

Para evitar una posible desconexión de los servicios, comuníquese con El Departamento de Servicios Humanos al 800-283-4465 o la entidad tribal o pueblo apropiada para información de elegibilidad para el programa de asistencia de energía de calefacción de bajos ingresos (LIHEAP).

Su servicio no se desconectará del 15 de Noviembre de 2026 hasta el 15 de Marzo de 2027, si cumple con los requisitos de LIHEAP y no tiene montos vencidos o si se mantiene al día en cualquier acuerdo de liquidación o pago a plazos para el 15 de Noviembre de 2026.

Los miembros de las tribus o pueblos de Nuevo México que necesiten ayuda con la traducción o con otros asuntos pueden comunicarse con la división de relaciones del consumidor de la comisión al (888) 427-5772, que se pondrá en contacto con el funcionario tribal o del pueblo correspondiente para obtener ayuda.