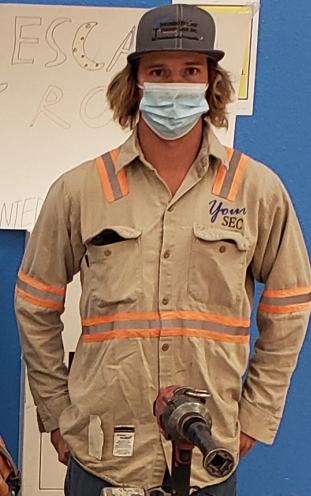
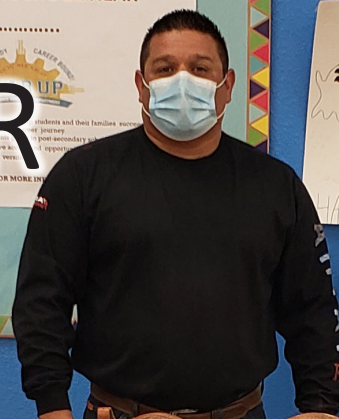


COMING TO A SCHOOL NEAR YOU.....

ESCA
RO
WANT



Your monthly report from Your Socorro Electric Cooperative, Inc.

Carlos Rivas, Journeyman Lineman and Jayde Adam, Apprentice Lineman are ready to answer questions about the career opportunities at SEC during the recent Socorro High School Career/College Fair.

Tri-State G&T Conducting Survey - Your Chance at a \$100 Gift Card!

SEC's wholesale power provider, Tri-State Generation and Transmission Association (TSGT) is conducting a survey of the electric use of Residential members of their 43-distribution electric cooperative members. The results are critical to TSGT's Resource Planning efforts and to aid in developing new programs such as Beneficial Electrification, Demand Side Management, and Residential Class Load Forecasting.



Complete the survey for a chance to win a \$100 Gift Card!

Beneficial Electrification is a term for replacing direct fossil fuel use with electricity in a way that reduces overall emissions and energy costs. Demand Side Management programs aim to lower electricity demand, which in turn avoids the cost of building new generators and transmission lines, lowering pollution from electric generators and saving customers' money.

A random selection of SEC Residential members will receive an email with 24 questions regarding your energy use. Your participation is strictly voluntary, but we ask that you take a few minutes to help both SEC and TSGT. Those who complete the survey will be entered into a drawing for five (5) \$100 gift cards!

The data from the survey will provide a more accurate representation of how the Residential consumers across TSGT's four (4) state service area - New Mexico, Colorado, Nebraska, and Wyoming - use electric energy in their homes as opposed to using general industry data.

Tri-State's Beneficial Electrification Manager, Matt Fitzgibbon, explains, "More often than not, we find that comparisons are drawn to utilities with a different consumer make-up than our cooperative service region, which can result in expectations that do not align with our membership programs".

Each household will be randomly selected, and your responses and email address will be completely confidential. The surveys should go out the first week of November and we would greatly appreciate it if you could take a few minutes to help shape future energy supply decisions for TSGT.



Spotlight on TEAM SEC - Meet our Staff, Your Neighbor

Mathew Dempsey, Apprentice Lineman, joined SEC in August 2020 upon his completion of the Electrical Lineworker Certificate Program at the Dona Ana Community College (DACC) in Las Cruces.

Mathew, a lifelong resident of Anthony, New Mexico and graduate of Gadsden High School, also attended New Mexico State University (NMSU). Significant changes in the requirements for his chosen degree plan at NMSU and a chance weekend meeting with an old friend, prompted Mathew to a new career path.

As the old friend was a Journeyman Lineman, he suggested Mathew give the Lineworker Program at DACC a try. After completed his coursework, including the required internship with SEC, Mathew graduated in the summer of 2020. Subsequently, SEC offered him a position as an Apprentice Lineman in our Quemado Field Office, where he will be required to complete the 4-year Apprenticeship Program before earning his Journeyman Lineman certification.

Mathew is an avid bow hunter and enjoys most outdoor activities. If you see him in the field introduce yourself. Welcome to Team SEC Mathew!



Mathew Dempsey
Apprentice Lineman

CONTACT US

WEBSITE

www.socorroelectric.com

PHONE

800-351-7575 or 575-835-0560

PAYING YOUR BILL

You can make your payment over the phone by check or major credit card, 24 hrs. a day, 7 days a week with our IVR phone system at no charge.

OFFICE HOURS

Monday through Friday
8:00 a.m. to 4:30 p.m.

REPORTING AN OUTAGE

Before reporting a power outage, please check the circuit breakers in your house first. If you still do not have power after checking your breakers, please call **(575) 835-0560, (800) 351-7575 or 855-881-8159**.

If you get a busy signal, it is an indication that someone else is experiencing an outage as well; however please continue to call, this will help us pinpoint the problem.

MEMBER SERVICE/BILLING

Marilyn Madrid - Member Service Supervisor
575-835-0560 Ext 1504

ACCOUNTING

Rauni Montoya - Accounting Supervisor
575-835-0560 Ext 2501

LINE EXTENSIONS

Bill Harris - Staking Technician
575-835-0560 Ext 2503

MARKETING & PUBLIC AFFAIRS

Jimmy Capps - Director of Communications & Public Affairs - 575-838-9724
jcapps@socorroelectric.com

September 2021 Board Report - the board met virtually

- ratified the letter of support to Tri-State's current FERC filings.
- approved the General Retirement of Patronage Capital to Members of SEC for the operating years of 1994 and 1995, totaling \$366,787.40.
- received departmental reports from Staff and Board Committees recommendations.
- set the next Board Meeting for October 27, 2021 at 2:00 p.m.

NOTICE Winter Moratorium Protection

Protection from winter shut-off begins November 15, 2021.

To avoid potential disconnection of services, please contact the human services department at **800-283-4465** or the appropriate tribal or pueblo entity for eligibility information for low income heating energy assistance program (LIHEAP).

Your service will not be disconnected from November 15, 2021, through March 15, 2022, if you meet the qualifications of LIHEAP and have no past due amounts or you remain current on any settlement or installment agreement for amounts due as of November 15, 2021.

Members of New Mexico tribes or pueblos who need help with translation or with other matters may contact the commission's consumer relations division at (888)427-5772, who will contact the appropriate tribal or pueblo official for assistance.

Reminder - Residential accounts must be current as of November 15, 2021 to be eligible for moratorium protection. This INCLUDES all existing payment arrangements. If you default on any payment arrangement during the moratorium period, you will lose moratorium protection from disconnection.